

# CHAMPION PRODUCTS CORP. | CUSTOMER SATISFACTION

JANITORIAL | INDUSTRIAL | FOODSERVICE

Dear Valued Customer,

Please complete the following information and fax/mail back to us.

This is a part of ISO 9001:2008 Quality Standards and your valuable feedback will help us to serve you in the best manner.

Thank you!

Your Company Name: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Contact: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Form Filled By: \_\_\_\_\_ Reference: \_\_\_\_\_

Overall Rating (For official use only)

1	3	6	8	10
Very Poor	Poor	Good	Very Good	Excellent

1. Our customer complaint and inquiry response system is...	Rating:
Comments:	
2. The friendliness and professionalism of our people is...	Rating:
Comments:	
3. Our products are services are...	Rating:
Comments:	
4. Our on time delivery performance is...	Rating:
Comments:	
5. Our ability to perform work at the price quoted is...	Rating:
Comments:	
6. Identify any specific issues of particular concern or any opportunities for improvement:	